



Telephone number

030 - 22 71 298

Life or Death emergency: 112

Emergency 030 - 22 71 298 (choose 1 in the menu)

Emergency in the evening,  
at night or in weekends

(Spoedpost Utrecht Stad)

088 - 130 96 70

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General practitioners

Maike van de Ven:	Mon afternoon every other week
Sanne Hillebrand:	Mon, Thu afternoon, Fri
Sanneke Molthof:	Wed morning
Tom van der Lee:	Tue, Thu

Opening Hours

Monday to friday: 8 AM - 5 PM (wed afternoon closed)

Making appointments

- You can schedule your own appointment online on the website or in the mobile app.
- Do you have a quick question that's not urgent? Email and sending a message via Whatsapp are options you can use. Please check the website to see how.
- If our online options don't work or if you have an urgent question, please call!
- A consultation means 10 minutes max.
- If you have multiple questions or mental problems, schedule a "double consultation", meaning 20 min. max.
- When you're late, we'll schedule a new appointment with you.
- Our assistants will always ask questions about your symptoms or complaints, they do this so the doctor can prepare properly. Getting more information from you, also helps the assistants decide how soon we'll have to see you.

Applying for repeat medication prescriptions

You can let us know which repeat medications you need via MijnKoningDalton, via calling the assistant or sending a Whatsapp message.

Consultation by the assistant

You can schedule an appointment to see the assistant for among other things: warts, cleaning out the ear, measuring bloodpressure, removing stitches, checking urine (urinary tract infections) and PAP-smears.

### Office nurses

Mevr. A. Vos: diabetes mellitus, Heart and Vascular Disease

Mevr. S. Delleman: Pulmonary disease and elderly care

Mevr. M. Pijpers: Mental Health

### General practitioner in training

Often a general practitioner in training (AIOS) is present at the practice and seeing patients. He or she is already a qualified doctor but is still training to become a qualified GP. The "AIOS" is working under direct supervision of the general practitioner.

### General Practitioners Emergency Post (Spoedpost)

For urgent problems you can call the Spoedpost in the evening, at night or during weekends. You can only visit the Spoedpost after scheduling an appointment over the phone.

Address: Burgemeester Fockema Andreaelaan 60, Utrecht

Telephone number: 088 - 130 96 70

### Online services

You can easily make appointments with your doctor, send an electronic consultation question or apply for repeat medications at the "MijnKoningDalton" on our website. 24 hours a day! You can log in using DigiD, the safest system of identification in the Netherlands. Here, you can also look at your file and view results of bloodtests.

### National Healthcare Exchange Point (LSP)

In case of emergency, it can be very useful for attending health care workers, to have access to your medical records. But this is only possible with your permission. If you want to give permission, you can do that via our website.

### Complaints

If you want to file a complaint about our practice or any of our staff members, we would appreciate it if you would talk to us about it. If you want to file a formal complaint you can do that at the SKGE. Look on our website for more information.

### Quality Assurance

Our practice is accredited according to NPA regulations for accreditation of general practitioners offices.

### Healthcare Center

On our floor you can also find a pharmacy, a psychologist and a fysiotherapist.